

## THE COMMUNITY HEALTH SERVICE AND ITS STAFF

The Lower Hunter Community Health Service is a unit of the Hunter New England Local Health District

The staff operate from a variety of premises and provide services to the people living in the Lower Hunter.

Staffing includes:

- ⇒ Aboriginal Liaison Officer
- ⇒ Administrative Assistants
- ⇒ Adolescent & Family Counsellors
- ⇒ Day Centre — Gardenia Grove
- ⇒ Dietician
- ⇒ Drug & Alcohol Counsellor
- ⇒ Child & Family Health Nurses
- ⇒ Generalist Community Nurses
- ⇒ Home and Community Care Nurses
- ⇒ Nurse Audiometrists
- ⇒ Occupational Therapists
- ⇒ Sexual Assault Counsellors
- ⇒ Speech Pathologist
- ⇒ Women's Health Nurse Practitioner

## WHO CAN WE HELP?

- ⇒ Individuals and families
- ⇒ Community Groups
- ⇒ Parenting Groups
- ⇒ School and other educational bodies
- ⇒ Business and industrial agencies
- ⇒ In fact ANYONE

## WHO CAN REFER?

Anyone may make a referral. HOWEVER, the person requiring the service must be aware that the referral is being made and has given consent.

## REFERRAL PROCEDURE

A service request officer will take the information required. The referral will then be allocated to the appropriate health worker.

To speak to the service request officer please phone 49312003

The information you give will remain strictly confidential.

## HOW DO WE HELP?

### BY PROVIDING:

- ⇒ Information about health related services.
- ⇒ Child Health Screening and Immunisation
- ⇒ Early Childhood Services
- ⇒ Guest speakers for local groups or functions, giving information about health and related issues
- ⇒ Education and Promotion
- ⇒ Hospital In The Home Health
- ⇒ Integrated services with local Medical Practitioners and Hospitals
- ⇒ Nursing Assessment And Home Nursing
- ⇒ Occupational Therapy — Generalist & Home Maintenance & Modification Assessment
- ⇒ Special Clinics such as:
  - Audiometry
  - Contenance
  - Footcare
  - Women's Health
- ⇒ Speech Pathology and Assessment
- ⇒ Staff training programs

**OFFICE HOURS:**  
**8.30 am to 5.00 pm**  
**Monday to Friday**

**BRANCH CENTRES:**

Beresfield 49661363  
Dungog 49957000

**WE ALSO:**

Are in contact with other agencies providing Community and Health Services.

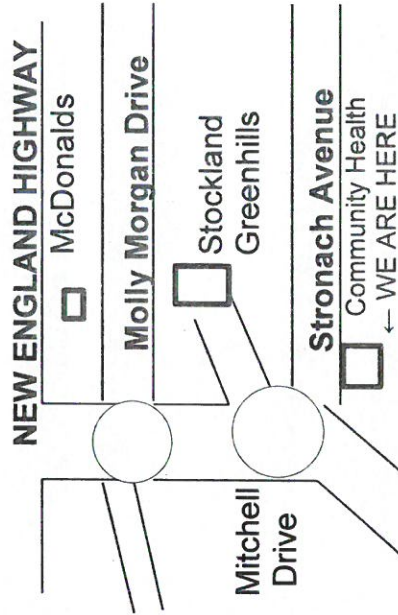
Are involved in Community organisations interested in the needs of local residents.

Consult and work with other service providers, for example, Youth Workers, Local Council Officers, School Counsellors, Family Support Workers, etc.

Act as a referral point to other Community Service providers if we do not have the services you need.

**WHERE TO FIND US:**  
58 Stronach Avenue  
EAST MAITLAND NSW 2323

(Just past Greenhills Shopping Centre)



**YOUR OPINION MATTERS**

Community Health aims to provide a high quality service so we are keen to know what you think.

If you have any concerns or ideas, please contact the Nurse Manager on 49312000.



*home and community care*

A JOINT COMMONWEALTH AND STATE/TERRITORY PROGRAM  
PROVIDING FUNDING AND ASSISTANCE FOR AUSTRALIANS IN NEED

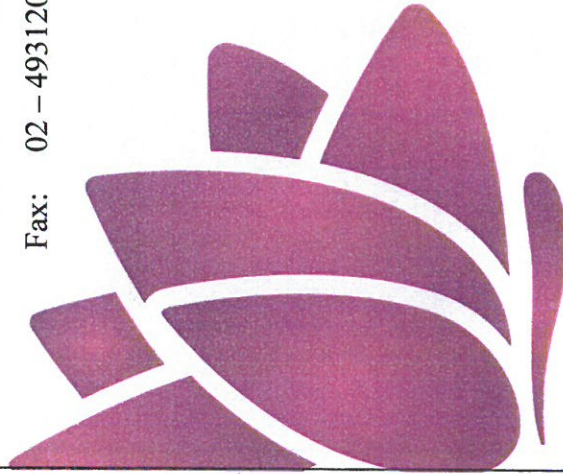


**Health**  
Hunter New England  
Local Health District

**LOWER HUNTER  
COMMUNITY HEALTH**

**SERVICE**

58 Stronach Avenue  
East Maitland NSW 2323  
Phone: 02 – 49312000  
Fax: 02 – 49312002



April 2014